

English for tour guides by Miss Jeannete Uribe G.

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Unit 2: Describiendo y recomendando destinos turísticos.

CONTENTS OF THE LESSON:

- A hotel, a place to stay.
- Hotel services.
- Talking about restaurants as tourist information services.

SKILLS TO PRACTICE:

- Reading
- Listening
- Speaking
- Grammar in use.
- Vocabulary in use.



Hotel Information:

Make a list of all the services a hotel can offer in the following areas.

- Eating and drinking.
- Recreation and relaxation.
- Business services.
- Room service and facilities.
- Local transport and other services.



Services in a Hotel.



Food & Beverage Services

- On-site restaurants and bars
- Breakfast buffet or à la carte options
- Room service (24/7 in some hotels)
- Specialty dining: rooftop, themed, or regional cuisine
- Catering for events or conferences



Wellness & Recreation

- Spa treatments: massages, facials, body scrubs
- Fitness center or gym
- Swimming pool (indoor/outdoor)
- Sauna, steam room, or hot tub
- Yoga or wellness programs



Business & Events

- Conference rooms and meeting facilities
- Business center: computers, printers, fax
- Event planning and coordination
- Audio-visual equipment rental
- High-speed internet for business travelers



Accommodation Services

- Room types: standard, deluxe, suites, family rooms
- In-room amenities: Wi-Fi, TV, minibar, safe, toiletries
- Housekeeping: daily cleaning, linen change, laundry service
- Room service: meals and drinks delivered to the room



Guest Assistance & Concierge

- Concierge desk: tour bookings, restaurant reservations, local tips
- Luggage assistance and storage
- Wake-up calls
- Multilingual staff
- Transportation arrangements (taxi, shuttle, car rental)



Additional Services

- Gift shop or convenience store
- Currency exchange
- Parking (valet or self-service)
- Pet-friendly amenities
- Laundry and dry-cleaning



Family & Accessibility Services

- Babysitting or childcare (in some hotels)
- Kids' play area or activities
- Accessible rooms and facilities for guests with disabilities
- Special dietary accommodations

What kind of things may a visitor ask you about accommodations in your area? Make a list.



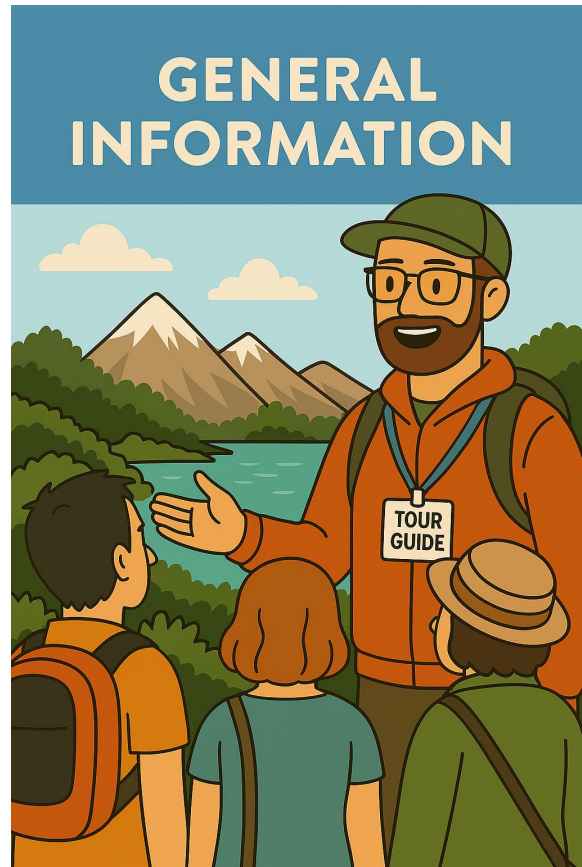
Let's make a short talk about any hotel information a guest may ask you.

Guest:

Tour guide:

G:

T:



Basic vocabulary related to food places.

Local food	Food from the area
Traditional meal	Old-style dish, typical of the region
Fancy restaurant	Expensive place with nice service
Simple restaurant	Basic place to eat, not expensive
Street food	Food sold outside, often quick and cheap
Food area	Place with many food stands or restaurants
Booking / reservation	Saving a table ahead of time
Open hours	Time the restaurant is open
Food rules	What people can or can't eat
Vegetarian / Vegan	No meat / no animal products
Fish restaurant	Place that sells seafood



Talking about places to eat:

- **"There is a good restaurant close by."**
Hay un buen restaurante cerca.
- **"If you like local food, I know a nice place."**
Si te gusta la comida local, conozco un buen sitio.
- **"Do you want something fancy or simple?"**
¿Quieres algo elegante o sencillo?
- **"This area has many places to eat."**
Esta zona tiene muchos lugares para comer.
- **"Would you like to try seafood or meat?"**
¿Te gustaría probar mariscos o carne?



Asking what the guests prefer:

- **"Do you eat meat or prefer vegetarian food?"**
¿Comes carne o prefieres comida vegetariana?
- **"Are you hungry now or want to wait?"**
¿Tienes hambre ahora o prefieres esperar?
- **"Do you want to eat here or in another place?"**
¿Quieres comer aquí o en otro lugar?



Offering help:

- **"I can book a table for you."**
Puedo reservarles una mesa.
- **"Let me show you the restaurant on the map."**
Permítanme mostrarles el restaurante en el mapa.
- **"Ask me if you want more ideas."**
Pregúntenme si quieren más ideas.

What kind of things may a visitor ask you about places to eat in your area? Make a list.



Let's make a short talk about any information in relation with food places, that a guest may ask you.

Guest:

Tour guide:

G:

T:

